



Clear Water Request Guarantee

To all customers, at initial purchase of a Clear Water set/product and with appropriate registration under the conditions cited below, PfG grants a 2-year guarantee of clear water in the pond, so that plants and fish are visible to a depth of 0.5 m below the surface of the pond. The guarantee period starts with first-time new product purchase and is neither extended nor restarted through guarantee performances; nor do legal guarantee claims occur on guarantee performances.

The customer can only claim the guarantee if he registers either online or by post and provides precise information concerning the purchased PONTEC set/product and specifies the type designation, the pond size (approx. surface area in m² / approx. water content in m³ / approx deepest point in cm); the fish stock that is present (in cm per 1,000 litres of pond water), as well as the purchase date and dealer address. The Request Guarantee can be obtained through online registration at <http://www.pontec.com/en/service/clear-water-guarantee.html> within 3 months from initial purchase, or by post.

After this period elapses it is no longer possible to request the guarantee.

In the event if a guarantee case the prerequisite for making a claim under the request guarantee is submission of the original purchase receipt with the product in question to PfG at PfG GmbH, Postfach 2069, 48469 Hörstel.

At our discretion the guarantee claim extends to free-of-charge repair or resupply of spare parts, or however, delivery of an equivalent replacement device; alternatively the guarantee claim extends to reimbursement of the purchase price.

The guarantee is invalidated if the installation instructions in the operating instructions are not complied with; the guarantee applies only for the period of unlimited operational use in accordance with the provisions specified in the operating instructions.

Wear parts are expressly excluded from the guarantee.

Our PfG Data Privacy Policy (<http://www.pontec.com/en/data-protection>). Applies for the data we collect for guarantee processing.

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GERMANY

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